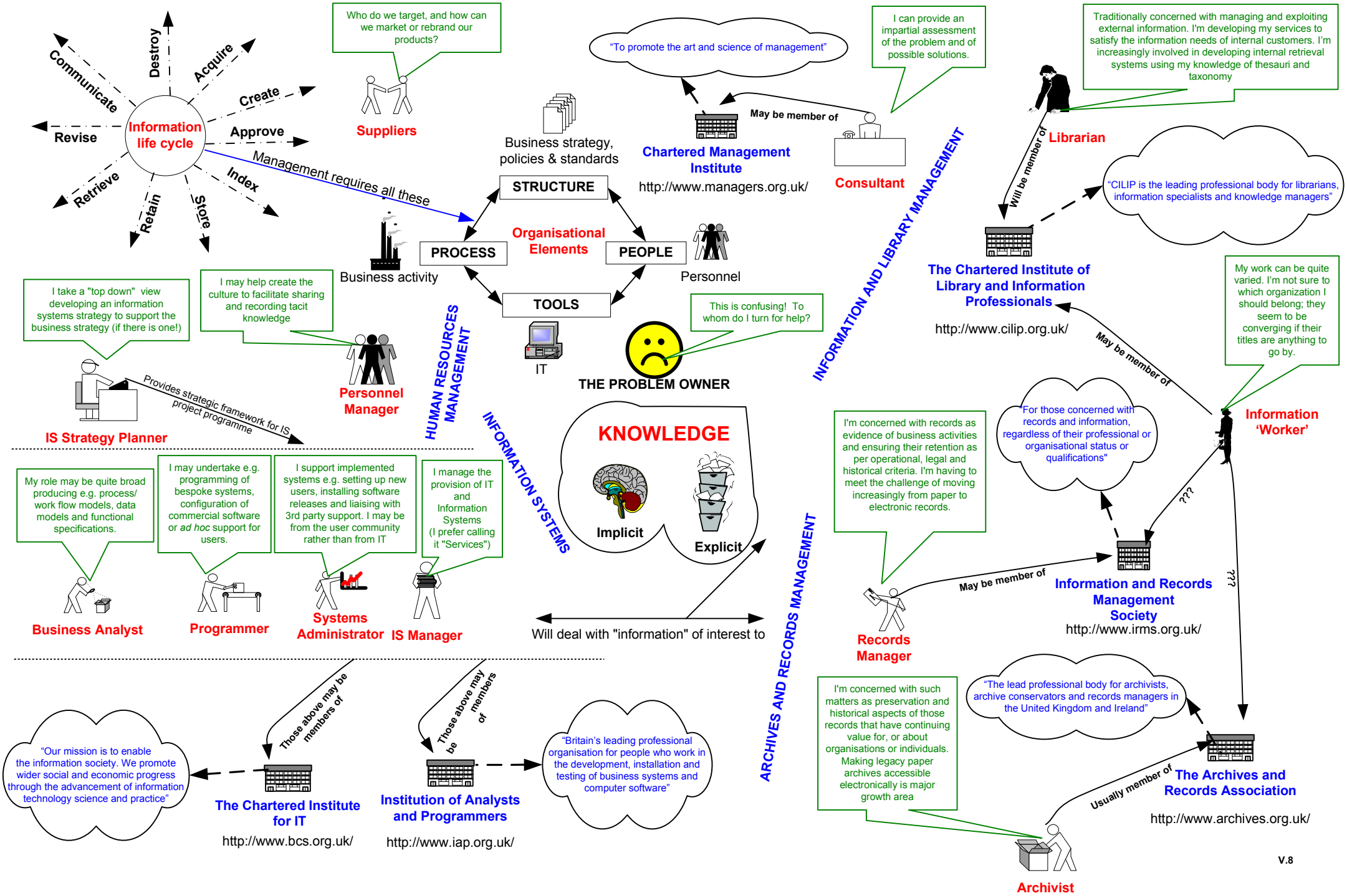
Information life cycle
Destroy
Acquire
Create
Approve
Index
Store
Retain
Retrieve
Revise
Communicate
Management requires all these
Who do we target, and how can we market or rebrand our products?
Suppliers
Business strategy, policies & standards
STRUCTURE
PROCESS
Organisational Elements
PEOPLE
TOOLS
Business activity
Personnel
IT
THE PROBLEM OWNER
This is confusing! To whom do I turn for help?
"To promote the art and science of management"
Chartered Management Institute
http://www.managers.org.uk/
May be member of
I can provide an impartial assessment of the problem and of possible solutions.
Consultant
Traditionally concerned with managing and exploiting external information. I'm developing my services to satisfy the information needs of internal customers. I'm increasingly involved in developing internal retrieval systems using my knowledge of thesauri and taxonomy
Librarian
Will be member of
"CILIP is the leading professional body for librarians, information specialists and knowledge managers"
The Chartered Institute of Library and Information Professionals
http://www.cilip.org.uk/
May be member of
My work can be quite varied. I'm not sure to which organization I should belong; they seem to be converging if their titles are anything to go by.
Information 'Worker'
INFORMATION AND LIBRARY MANAGEMENT
I take a "top down" view developing an information systems strategy to support the business strategy (if there is one!)
Provides strategic framework for IS project programme
IS Strategy Planner
I may help create the culture to facilitate sharing and recording tacit knowledge
Personnel Manager
HUMAN RESOURCES MANAGEMENT
INFORMATION SYSTEMS
KNOWLEDGE
Implicit
Explicit
Will deal with "information" of interest to
My role may be quite broad producing e.g. process/ work flow models, data models and functional specifications.
Business Analyst
I may undertake e.g. programming of bespoke systems, configuration of commercial software or ad hoc support for users.
Programmer
I support implemented systems e.g. setting up new users, installing software releases and liaising with 3rd party support. I may be from the user community rather than from IT
Systems Administrator
I manage the provision of IT and Information Systems (I prefer calling it "Services")
IS Manager
I'm concerned with records as evidence of business activities and ensuring their retention as per operational, legal and historical criteria. I'm having to meet the challenge of moving increasingly from paper to electronic records.
"For those concerned with records and information, regardless of their professional or organisational status or qualifications"
???
May be member of
Information and Records Management Society
http://www.irms.org.uk/
Records Manager
ARCHIVES AND RECORDS MANAGEMENT
I'm concerned with such matters as preservation and historical aspects of those records that have continuing value for, or about organisations or individuals. Making legacy paper archives accessible electronically is major growth area
"The lead professional body for archivists, archive conservators and records managers in the United Kingdom and Ireland"
Usually member of
The Archives and Records Association
http://www.archives.org.uk/
Archivist
"Our mission is to enable the information society. We promote wider social and economic progress through the advancement of information technology science and practice"
Those above may be members of
The Chartered Institute for IT
http://www.bcs.org.uk/
Those above may be members of
Institution of Analysts and Programmers
http://www.iap.org.uk/
"Britain's leading professional organisation for people who work in the development, installation and testing of business systems and computer software"
V.8